



March 23<sup>rd</sup> 2020

Dear valued guest;

In light of the most recent updates on the COVID-19 virus and the mandates presented to us by the Federal Government and Public Health Agency of Canada it is with great sadness we announce that Best Western Plus The Arden Park Hotel will be closing our doors to the public effective today March 23<sup>rd</sup> through to April 30<sup>th</sup> 2020. This will be for any and all guest room reservations as well as any special events, meetings, etc. Unfortunately this will include Easter Brunch and dinner. We will continue to monitor the situation closely and be optimistic that we are able to re-open our doors May 1<sup>st</sup> 2020.

If you would like to make a reservation or make any changes to future existing reservations please call Best Western International at 1-800-237-8483 and they would be happy to assist you. If you would like to inquire for any future group reservations and/or special events, meetings, conventions, etc. please email our Director of Sales and Catering at [atarnawski@wightman.ca](mailto:atarnawski@wightman.ca).

If you have any general questions and/or concerns, please do not hesitate to reach out to myself directly via email at [andreahayter@wightman.ca](mailto:andreahayter@wightman.ca) I will be checking my emails on a regular basis and am happy to assist you in any way I can in this time of uncertainty.

We greatly appreciate your understanding and support in this difficult time. We look very forward to opening our doors again soon and welcoming you back as our guests! Until then, stay safe and healthy.

*Yours in Hospitality,*

Andrea Hayter  
General Manager

### The Arden Park Hotel

552 Ontario Street, P.O. Box 1040 Stratford, Ontario N5A 6W4 P. 519-275-2936 F. 519-275-2938  
Reservations: 1-877-788-8818 [www.ardenpark.on.ca](http://www.ardenpark.on.ca)

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