



June 2020

Dear valued guest;

We hope that you and your families are staying safe and healthy during these challenging times. Your safety, and that of your families, continues to be at the forefront of our minds.

It is with great pleasure that we announce our re-opening plans! Best Western Plus The Arden Park Hotel will be re-opening our doors and welcoming our guests back on **Monday July 27th 2020**.

We have been busy over the past couple of months revising our policies, procedures and of course cleaning protocol. We are pleased to announce our enhanced industry-leading cleaning program: *We Care Clean*. This optimized cleaning program ensures an elevated level of cleaning standards and operational best practices to improve safety. The installation of social distancing floor decals, front desk partitions, ample hand sanitizing stations, as well as the enforcement of heightened and comprehensive cleanliness standards are just a few examples of the safety measures we are taking.

If in the meantime you would like to make a reservation or make any changes to future existing reservations please call *Best Western International* at **1-800-237-8483** and they would be happy to assist you.

If you would like to inquire for any future group reservations and/or special events, meetings, conventions, etc. please email our Director of Sales and Catering at atarnawski@wightman.ca

If you have any general questions and/or concerns, please do not hesitate to reach out to myself directly via email at andrea hayter@wightman.ca I will be checking my emails on a regular basis and am happy to assist you in any way I can in this time of uncertainty.

We thank you for entrusting us, and assure you, we recognize that cleanliness has never been more important. With the *We Care Clean* program, we are very proud to provide a safe and clean home away from home for you, our valued guest. Until then, stay safe and healthy.

Yours in Hospitality,

Andrea Hayter
General Manager

The Arden Park Hotel

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